

INDIAN INSTITUTE OF INFORMATION TECHNOLOGY DHARWAD

PREBID QUERIES

Date :14/09/2020

Name of the work: Providing and Supplying Catering Services at IIIT Dharwad Hostels.

Notification. Ref. No. IIITDWD/ESTB/NIT/MESS/2020/ 4135 Dated: 03/09/2020

Sl No	Queries	Answers
1	Site Inspection	The Kitchen and Dining area construction under progress. If interested can visit the site.
2	Whether the EMD is exempted for NSIC/MSME Certificate holder	As per GFR
3	Kindly waive off water/electricity charges, because these are using for your canteen service only.	As per tender document.
4	License fee of Rs,50/- per student per month, along with these we are procuring the kitchen and dining hall equipment. Hence, we will request you to waive off license fee and provide kitchen and dining hall equipment, for giving you a better service.	As per tender document (Please Refer Page No. 11 of NIT) <ul style="list-style-type: none">All major kitchen, dining hall equipment's and utensils will be provided.
5	Is there a M.G. for the number of students in the regular academic session and what was the current strength of hostel in the pre COVID era. (Minimum Guarantee)	Please refer Page No. 4 & Page No 18 <ul style="list-style-type: none">390 students were present in pre COVID era.Plus 300 students are expected to join for the 1st year post COVID era.
6	Will there be M.G. in the vocational period? (Minimum Guarantee)	Page No. 18 & Page No.14 point 21 <ul style="list-style-type: none">Mess shall be closed during vacation in general.If the student strength is less than 30 hostel mess will be closed
7	What infrastructure is provided by the institute in terms of Kitchen Equipment's, Cookware and Service ware? Or whether the successful bidder has to arrange the same.	Page No 11 and Page No 13 of the tender documents. <ul style="list-style-type: none">All major kitchen, dining hall equipment's and utensils will be provided.

8	As service tax is no more levied/exits, the proof of payment of GST should be asked in Pg.No.23-point 2b.	Yes
9	We would like to request to allow male staff in the girls' hostels, as the behavior of the staff will be the sole responsibility of the successful bidder. Or the institute allows the male workers to work in the girl's hostel in the second shift only.	As per the tender document Page No.15
10	Whether cooking can be done in one place and services at places	Yes, cooking is to be done only in boy's hostel, however the items like poori, dosa, chapati, parata etc. shall be cooked in the both hostels.
11	whether same menu will be followed during vacation even if the strength is 50? it won't be viable	Page No. 4, Point 2
12	kindly explain rebate. It has been mentioned in 2 pages one in Page No. 4 point 3 and another in page 18 point 12	<ul style="list-style-type: none"> a. Minimum of 80% attendance (excluding the students mentioned in Point No 12 of page no 18) is ensured every mess counted day plus actual number of students taking food over and above. b. During the time of vacation and long holidays more than 3 days the above point (a) is not applicable and the bill will be paid as per the actual strength.
13	You have mentioned each page of the tender should be signed digitally- can we sign and scan it and send?	YES (Kindly go through "Additional Instructions to Bidders")
14	Regarding EB, it has mentioned that if there is no meter Rs.25/- for each student basis will be collected- please clear this point sir	Electricity bill as per actuals shall be paid by the caterer (separate meter will be provided in the hostels).
15	Is BBJ and cornflakes both should be provided?	Page No. 30, Hostel Food Menu <ul style="list-style-type: none"> • Cornflakes must be provided daily to the students who have not taken regular item. • BBJ (4 bread slice) must provide on all days with regular item.
16	The Caterer is solely responsible for the payment of minimum wages, ESI and EPF for their employees as per the Government of India and Government of Karnataka norms as applicable / <i>What is the MW act - State or</i>	Government of Karnataka

	<i>Central?</i>	
17	The essential mess workers will be provided accommodation inside the hostel. The behaviour of the workers will be observed by the committee and based on that the concerned authority will take decision. / <i>How many catering staffs can be accommodated?</i>	Essential Staff only up to 8 members are allowed / Page No. 15
18	waste disposal charges and other cost heads specified by the Hostel Management. / <i>What is the average cost per month?</i>	Kitchen waste digester will be provided by the institute, running and maintenance cost shall be borne by the caterer.
19	High quality of hygiene, sanitation and safety will be maintained at kitchen and dining halls. All the surrounding area of the mess premises should be cleaned and washed daily. The drain carrying utensil wash water, must be cleaned by the caterer at least once in a week. / <i>Is it drain channel or pit?</i>	Drain Channel
20	Transportation requirement/ Any requirement of vehicle to transport food from kitchen to dining halls?	Cooking and serving for boys will be in the same hostel and the same food has to be served at girls hostel also which is about 400 mtrs distance. The items like poori, dosa, chapati, parata etc. shall be cooked in the girls hostel as well.
21	Staff Health Check-up / <i>As per FSSAI standards or any specific duration?</i>	<i>FSSAI Standards</i>
22	Contract Termination clause/ <i>What is the contract termination clause? Is it both the parties or only one party? What is the notice period?</i>	Page No. 17 and Page No. 16
23	Conference Catering/ <i>What is the arrangement available?</i>	All major kitchen, dining hall equipment's and utensils will be provided, and all other arrangements shall be done by the caterer. Additional cost will be borne by the institute for the catering service.
24	Electricity charges/ <i>How many dining halls doesn't have electricity supply meter?</i>	Separate meter will be provided in the hostels.
25	Disclosure of price range	Please refer Page No. 5 of tender document.

Note: Only online tender will be accepted.